

LEVEL PAY PROGRAM

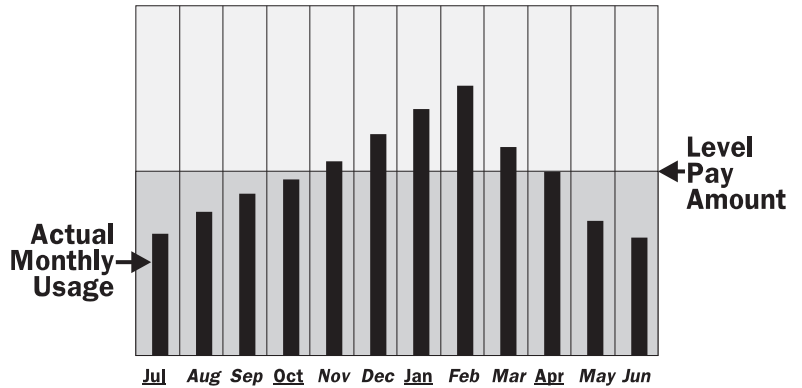
Electricity usage is seldom uniform throughout the year. It's not unusual to use two to three times as much electricity in a cold winter month as you would in the middle of summer. That means the amount of your electric bill can vary greatly during the year. However, a lot of people like the convenience of knowing just how much their bills will be each month. That's why we have the Level Pay Program for our residential customers. Here's how it works:

- Based on the past year's electricity usage, we estimate how much electricity you will use in the coming year, and divide that amount into **equal monthly payments**.
- As you make those payments, you build up a credit during the summer months. That credit is used during the winter months when electricity usage is usually higher.
- We continue to read your meter monthly, and your bill will still show how much electricity you actually used, and the status of your Level Pay account.
- Level Pay accounts are reviewed quarterly. If your usage has changed considerably from the predicted amount, we'll adjust your monthly payment.
- Your Level Pay amount is adjusted each July. Your new amount is based on the previous year's average usage, plus or minus one-twelfth (1/12) of any balance remaining on your account.

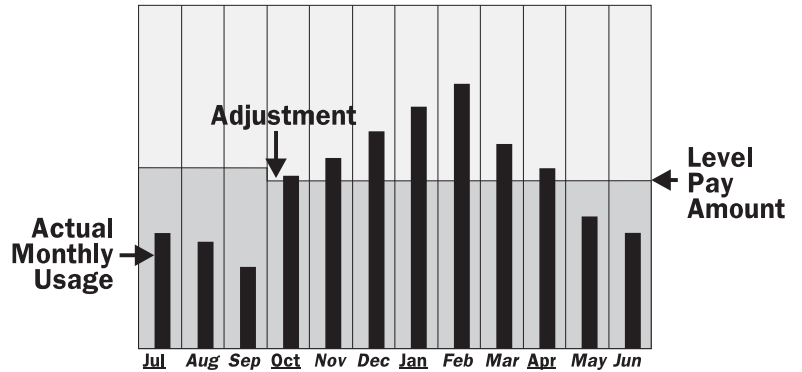
ELIGIBILITY REQUIREMENTS:

- There must be a 12-month billing history at your service location, with no more than two disconnect notices within that 12-month period.
- You must be a Residential Customer in our Rate 100. (Sorry, no estimated-read or self-read accounts are eligible.)
- You must have the approval of the local PUD office.
- Once you're on the Level Pay Program, it's not necessary to re-apply each year. You'll automatically be kept in the program unless you request otherwise. (However, if payments are not kept current, you may be removed from the program.)

To join the Level Pay Program, call your local Central Lincoln office, or return the form below with your next bill payment.



If your actual billing amounts stay within projected guidelines, your Level Pay Amount will remain the same.



If your actual billing amounts are too far from our quarterly projections, due to usage changes, rate changes, etc., your Level Pay Amount will be adjusted accordingly. **(Accounts are reviewed in the underlined months.)**

I'd like to be a participant in the Central Lincoln Level Pay Program.

Name _____ Phone _____

Service Address _____ City _____

Mailing Address (if different) _____ City _____ State _____ Zip _____

Customer Number (Shown at top of electricity bill) _____